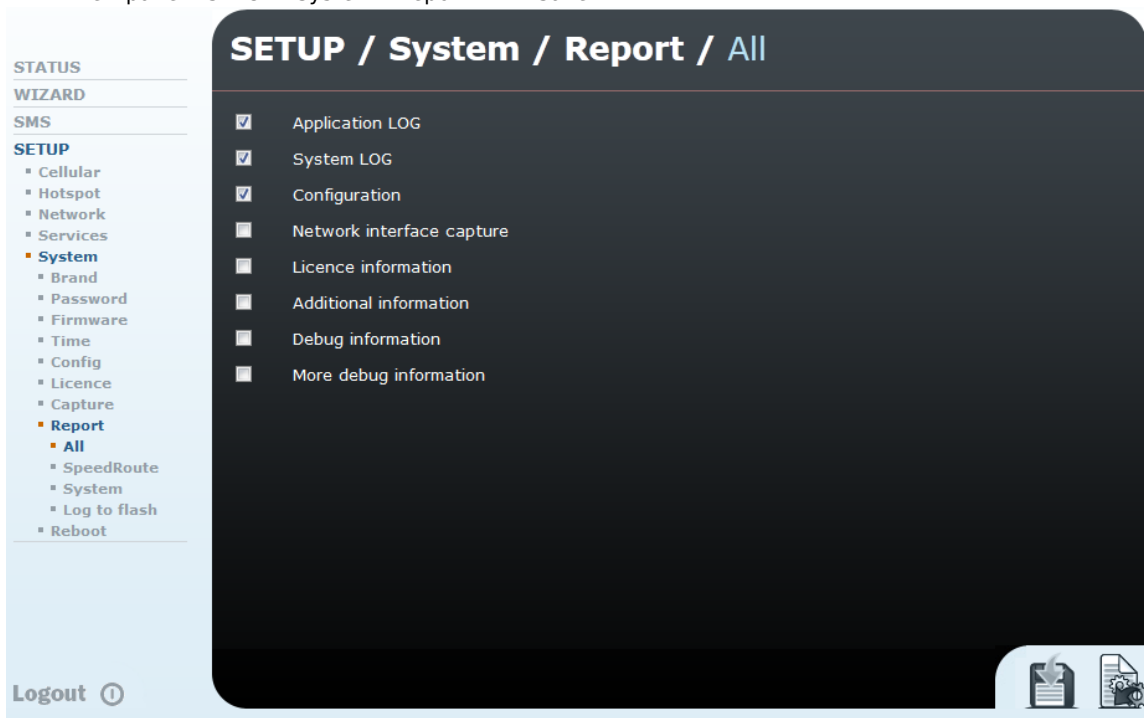


How to report technical issue on 2N® EasyRoute / 2N® SpeedRoute

Please verify that you have the latest firmware version ([download link](#)) and contact us at support.2n.cz with information below:

- Problem description
- Serial number
 - left panel - SETUP - System - Licence - Serial XX-YYYY-ZZZZ
- Firmware version
 - left panel - SETUP - System - Firmware - active firmware version
- Log reports (easyroute.log; system.log; configuration file)
 - left panel - SETUP - System - Report - All - Save



- When you have a problem with SMS, export the SMS database (easyroute.sms)
 - left panel - SETUP - System - Config (Export SMS database) - Save

More product information:

[2N® EasyRoute \(Official Website 2N\)](#)

[2N® Speedroute \(Official Website 2N\)](#)