

# FAQ 2N IP Intercoms and Answering Units

---

## Frequently Asked Questions - 2N IP Intercoms and Answering Units

**Is there any list of IP/SIP phones we can integrate your intercoms with?**

- Yes, you can integrate the IP intercoms with generally all kinds of SIP phones and PBXs like Grandstream, Yealink, Cisco or Avaya. You can find the complete list of [IP/SIP phones](#) and [PBXs](#) together with guide how to make the integration. You can also use compatible [Soft phones](#).

**Can I use tablet or mobile phone to connect to the 2N IP intercom?**

- Yes, using the [2n Mobile Video](#) app you can use basically any mobile phone/tablet with Android or Iphone. Yes, you can integrate the IP intercoms with Grandstream. Please check the guide here: <https://wiki.2n.cz/hip/inte/latest/en/2-phones>

**How many users I can call from one 2N IP Intercom button?**

- You can call 12 different users from one button of any IP intercom. Follow here the [guide how to configure this](#).

**If a single house has two entrances , can we use two IP intercoms and connect them to one screen inside?**

- Yes, no problem. You can call the answering units from two thousand different door stations.

**Can we place IP Intercom under direct sunlight?**

- You have to always see the operating temperature in technical parameters area under each product page of the intercom. [You can find it here.](#)

### **Can we see out door unit through web ?**

- You can see the camera through the configuration web interface, but it is only for installers. For the users is better to use [IP eye software](#).

### **How many doors/locks can we control with one 2N IP Intercom? How can the user control these locks?**

- You can generally control up to 4 different locks, but you have to always check how many outputs the intercom has and if you need to buy more. Then you can control the locks from the application 2N Mobile Video or 2N IP Eye or on the screen of IP Indoor Touch answering unit.

### **How many entrance panel is supported for IP Intercoms system?**

- This strongly depends on the limitations of the network you use. [You can find more information here.](#)

### **Can we record the audio communication on a server?**

- Not exactly within the function of the intercom or answering unit. It can be function of the IP PBX that the intercoms/answering unit is connected to, for example our [NetStar PBX](#).

### **In order to monitor the system from the mobile application we should connect our switch to the internet or the monitor itself could be connected to the internet through P2P function?**

- You can do both. Normally the intercom is connected for example through the router of local internet provider.

### **Do you have an IP audio intercom to communicate with [2N Indoor Talk](#)?**

- Yes, you can use IP Verso, IP Vario or IP Force without video version, or you can also use IP Safety or IP Uni which are audio only intercoms. [You can find all these in the catalogue.](#)

### **Does the system allow internal calls from one apartment to another ?**

- Yes, within [Indoor Touch](#) and [Indoor Compact](#) you can call between apartments.

**Can i use the keypad module as a speed dial to sip accounts, instead of extending to multiple call buttons?**

- Yes, no problem. The keypad has both functions: to insert PIN code or call extensions.

**So the solution is 2 parts? we have to offer the intercom + the answering unit?**

- No, our IP intercom is a standalone SIP device. It can function in combination with other SIP intercoms, SIP phones, IP PBX, soft phones or 2N Mobile Video app.