

How to disable the video preview with the 2N IP intercom outside the call?

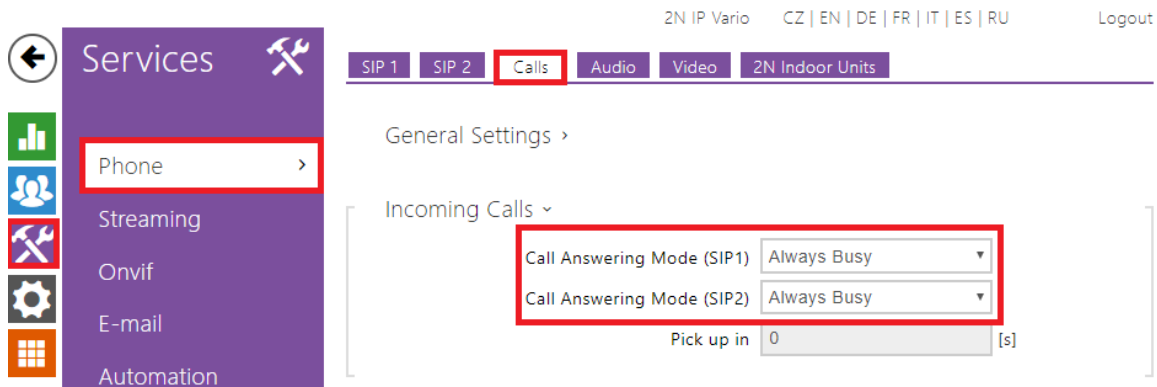
This wiki page provides you steps how to disable the video preview with the 2N IP intercom outside the call.

i Why disable video preview
If you follow wiki page [2N® Indoor Touch - How to setup call from/to 2N® IP Intercom?](#), you can setup call from 2N® Indoor Touch to 2N® IP Intercom (and vice versa) and see 2N® IP Intercom's video preview outside the call. The video preview outside the call can be not compliant to GDPR rules in some scenarios.

i Firmware and licences
We recommend to use the latest firmwares. No licence is needed for this scenario.

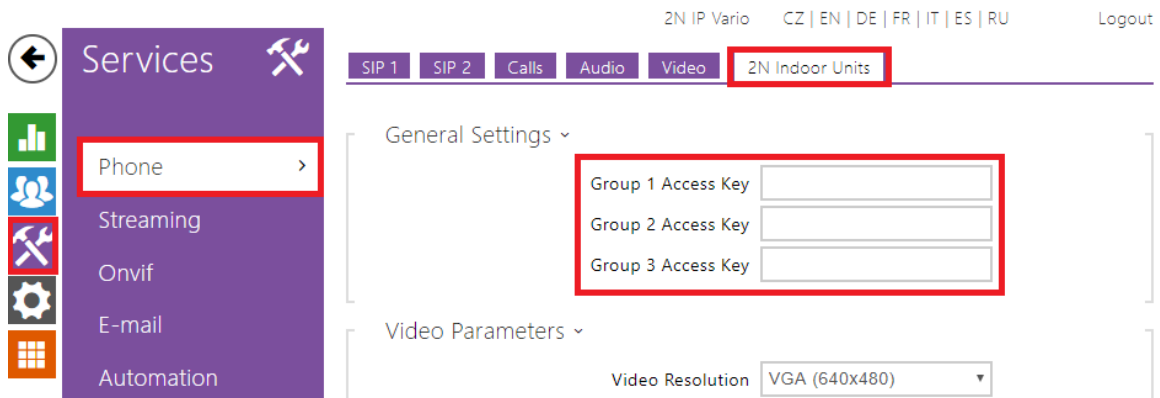
Firmware 2.25 and older Configuration of 2N® IP Intercom

1. Go to IP Intercom's web management, section Services - Phone - Calls and set incoming calls mode to Always busy. IP Intercom can't be called now.

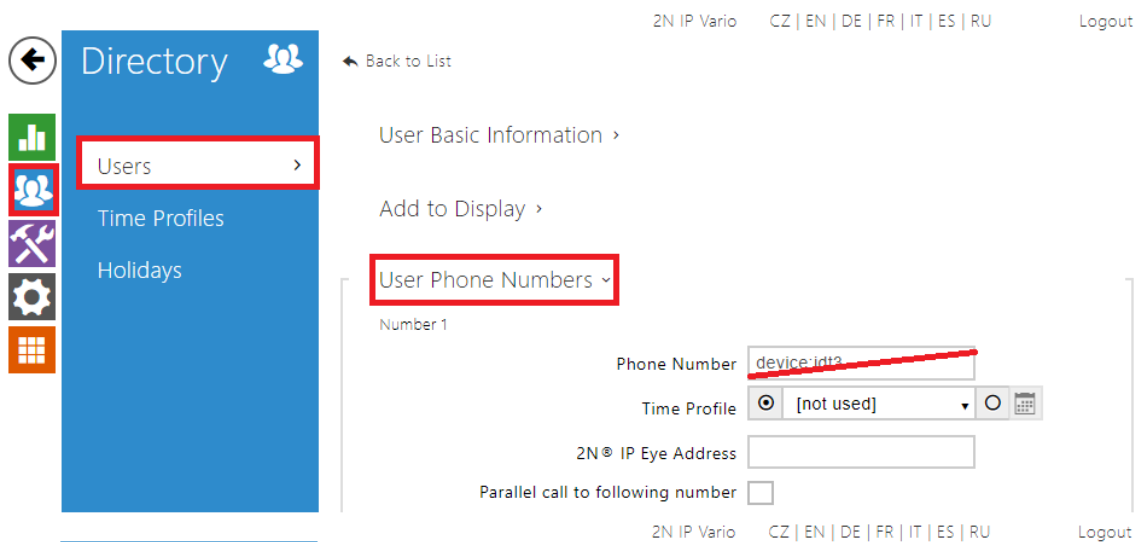
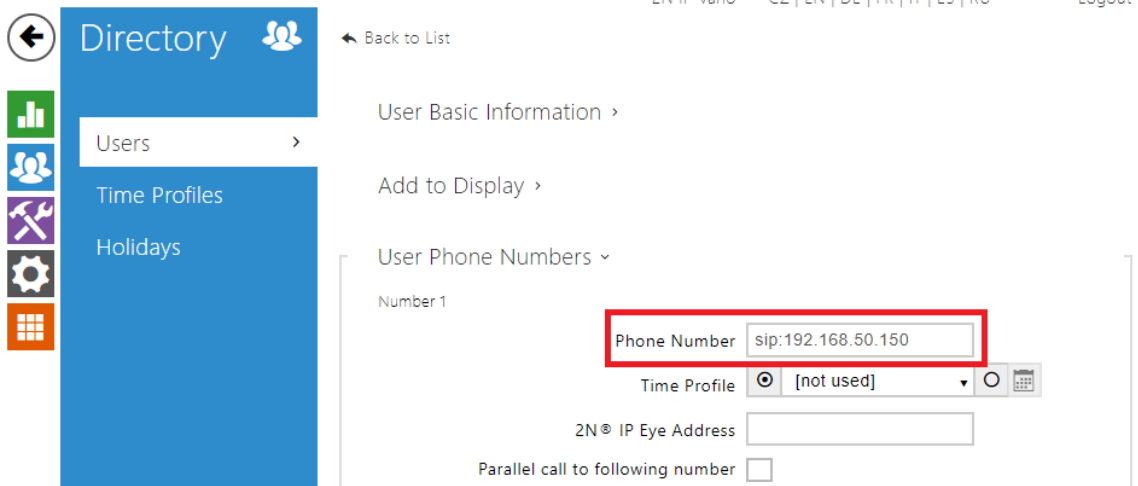


The screenshot shows the web management interface for a 2N IP Vario intercom. The top navigation bar includes '2N IP Vario', language options (CZ | EN | DE | FR | IT | ES | RU), and a 'Logout' button. The main menu on the left is titled 'Services' and includes options like 'Phone', 'Streaming', 'Onvif', 'E-mail', and 'Automation'. The 'Phone' option is highlighted with a red box. The 'Calls' tab is selected in the top navigation, and the 'Incoming Calls' section is expanded, showing 'Call Answering Mode (SIP1)' and 'Call Answering Mode (SIP2)' both set to 'Always Busy' via dropdown menus, which are also highlighted with red boxes. The 'Pick up in' field is set to '0' seconds.

2. Go to IP Intercom's web management, section Services - Phone - 2N Indoor Units and delete all Access Keys. IP Intercom can't search Indoor Touch in the network. Call from IP Intercom to Indoor Touch can be still established.



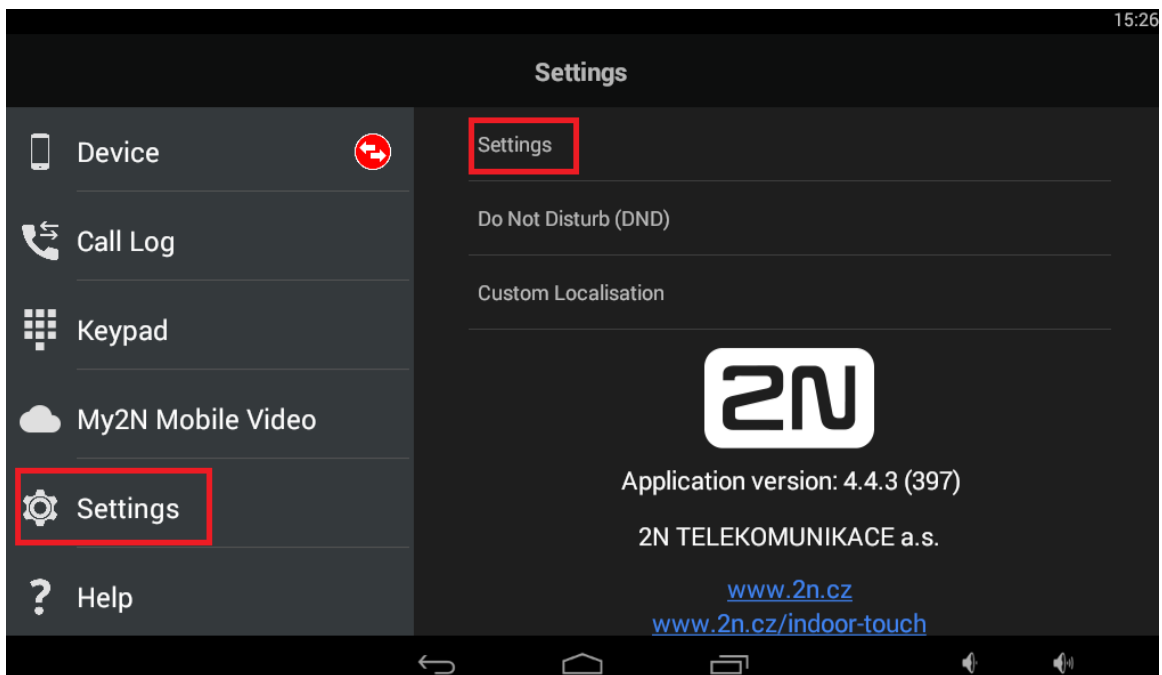
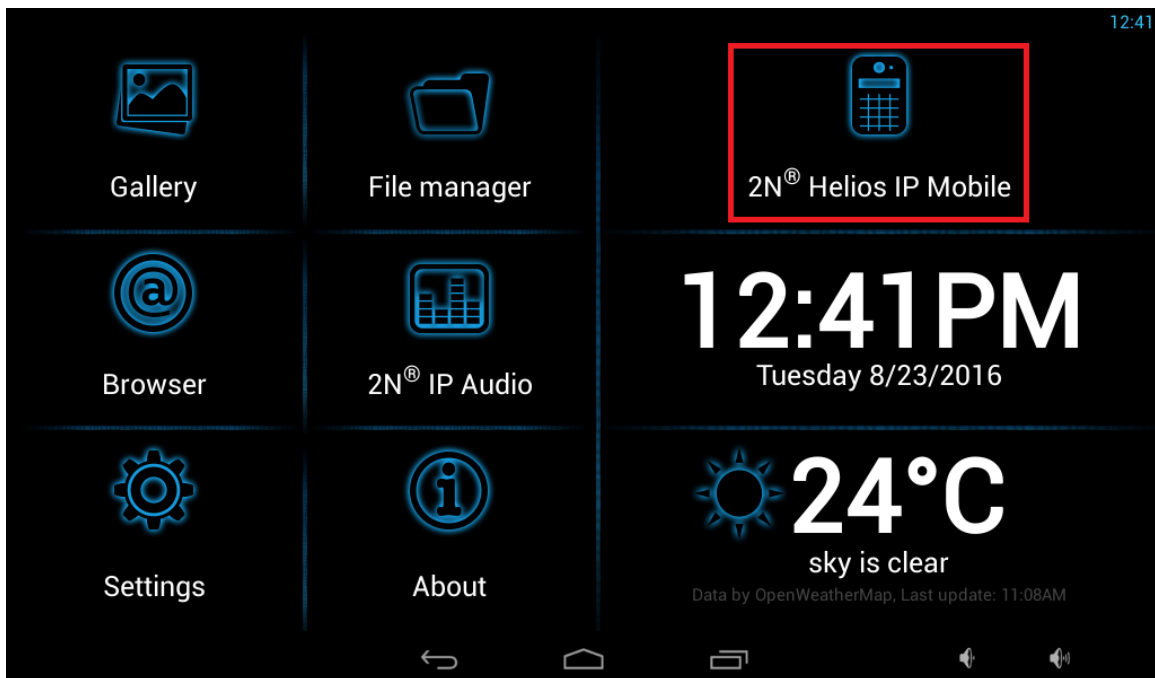
3. Go to IP Intercom's web management, section Directory - Users - selected user and change Phone Number format from device:device_name to sip:IP_of_device.
Now IP Intercom can't call Indoor Touch by a proprietary way.

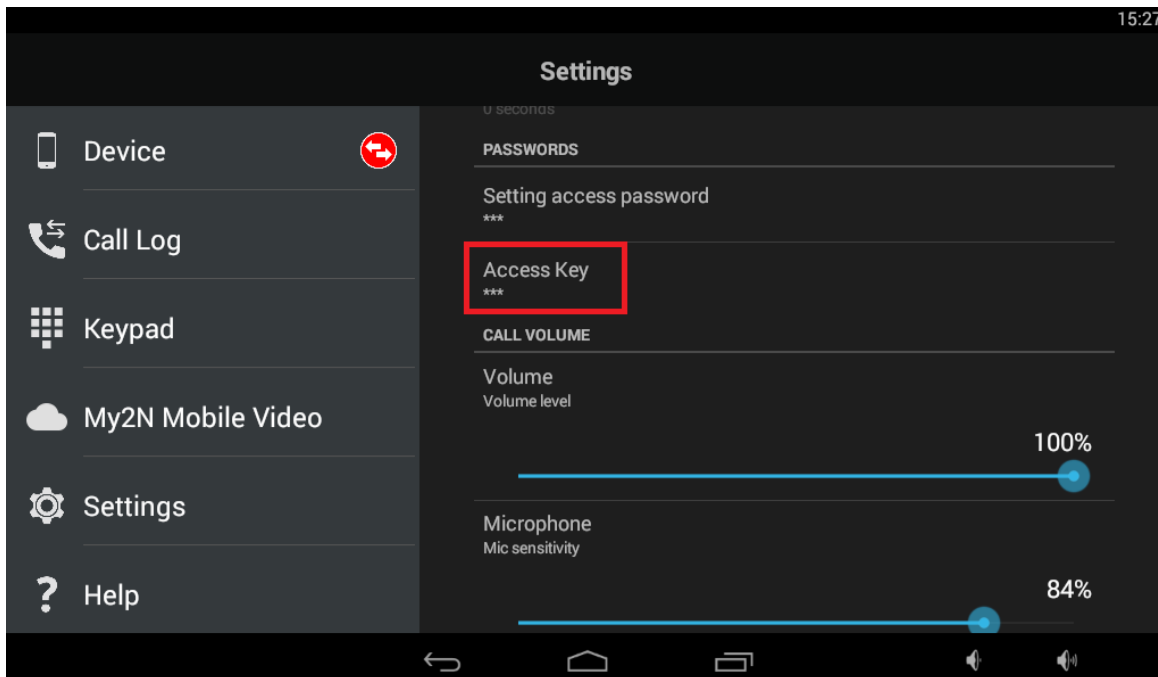



Configuration of 2N® Indoor Touch

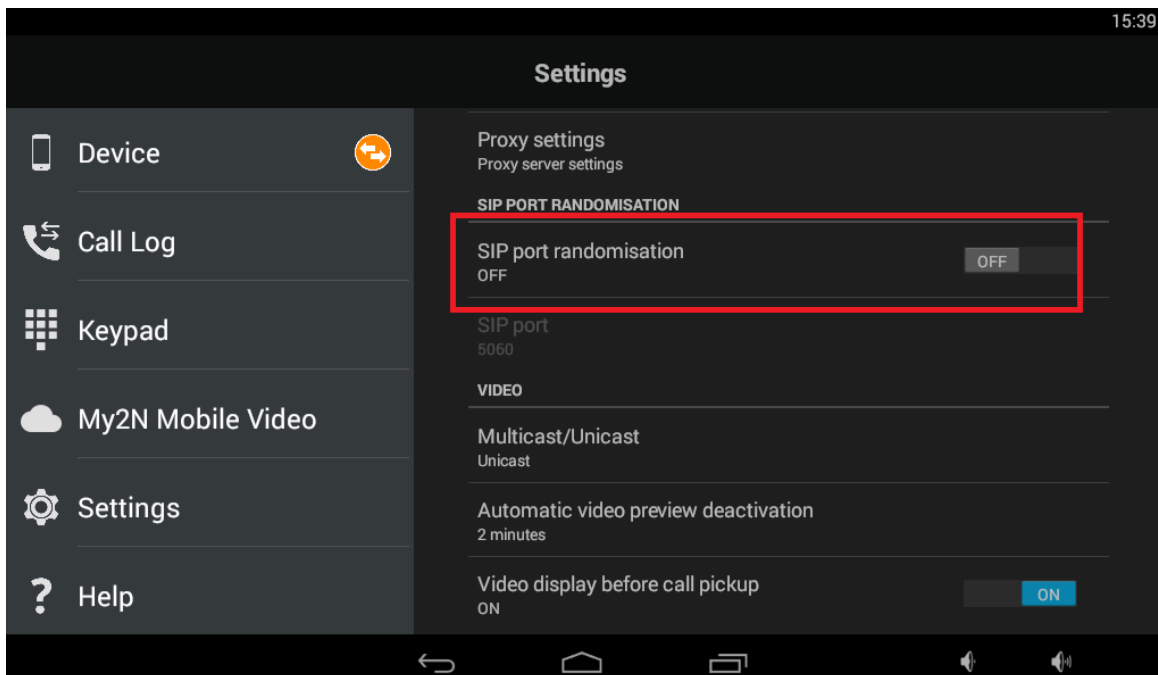
1. In Indoor Touch's menu go to 2N Helios IP Mobile app - Settings and set any Access Key. Indoor Touch

can't be search in the network by IP intercom (still can be called) and the proprietal video preview is disabled.





2. In Indoor Touch's menu go to 2N Helios IP Mobile app - Settings and disable SIP port randomisation. Indoor Touch can be called by a phone number in format sip:IP_of_device.



Firmware 2.26 +

There is a new feature in the intercom since fw version 2.26. You can simply control the video preview and postview streams by the parameter "Enable Video Preview"

The screenshot shows the 'Local Calls' configuration page in the 2N IP Verso web interface. The left sidebar contains a 'Services' menu with options like Phone, Streaming, Onvif, E-Mail, Automation, HTTP API, User Sounds, Web Server, Audio Test, and SNMP. The main content area has tabs for SIP 1, SIP 2, Calls, Audio, Video, and Local Calls. The 'Local Calls' tab is active, showing the following settings:

- Enable Local Calls
- Network Identification:
 - Device ID: 2NIPVerso-5414402494
- Connection to answering units:
 - Access Key 1: [text box]
 - Access Key 2: [text box]
 - Access Key 3: [text box]
- Video Parameters:
 - Video Resolution: VGA (640x480)
 - Video Framerate: 15 fps
 - Video Quality: 85
 - Multicast Group: 235.255.255.245
 - Enable Video Preview:** (highlighted with a red box)
- LAN Devices:
 - LAN Device Count: 2
 - Number of Listening/Watching Devices: 0
 - Show LAN device list: **Show**

You will see the camera icon once you would like to see the video stream while video preview is disabled

