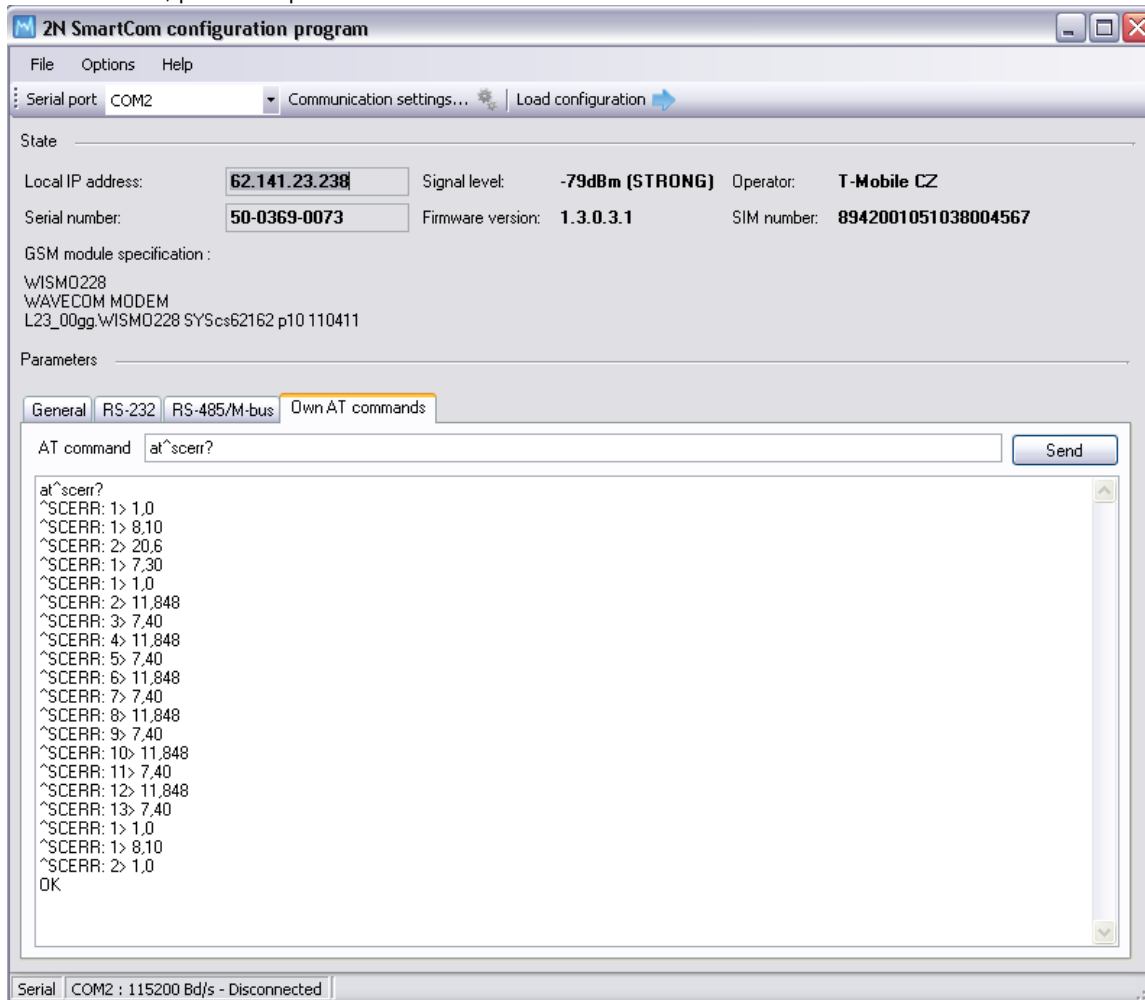


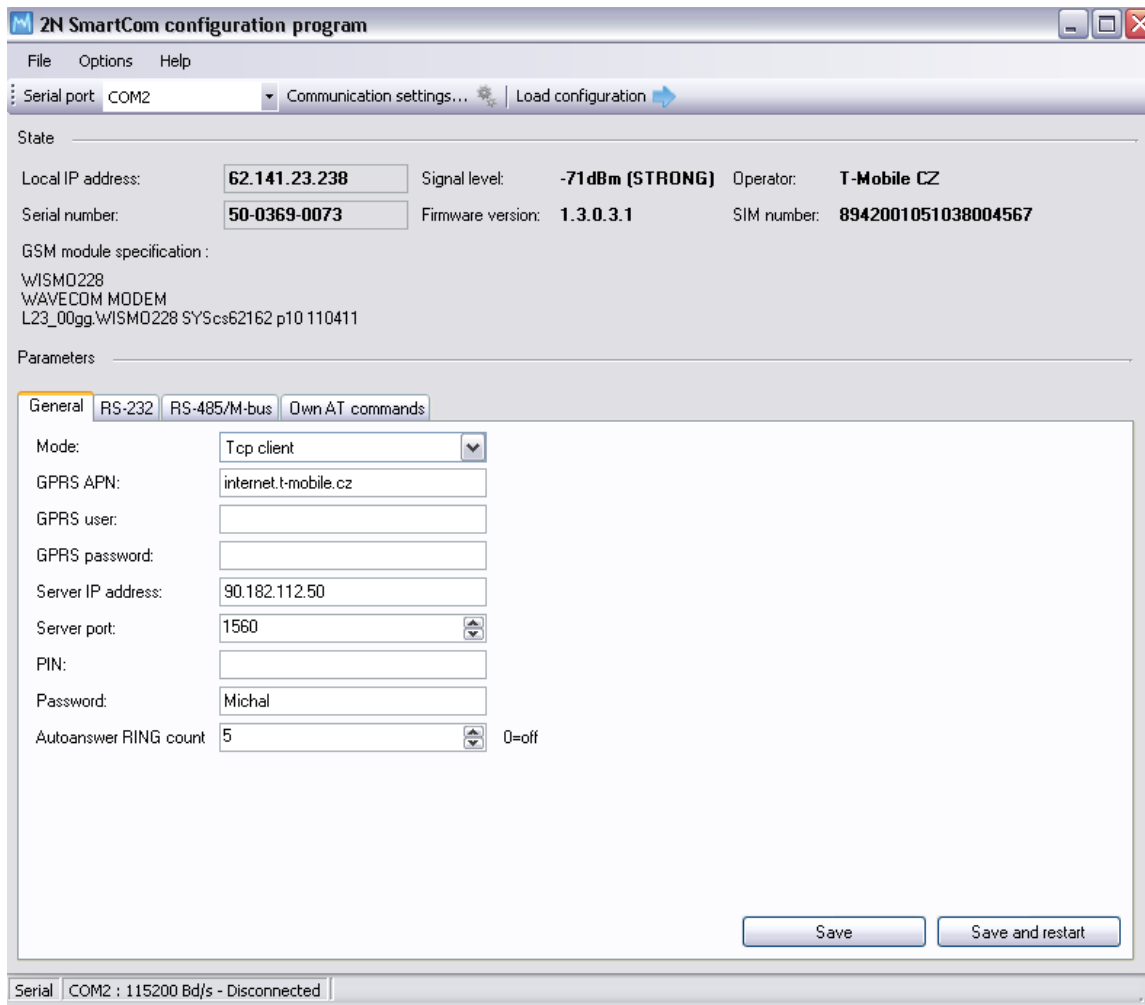
How to report technical issue - 2N® SmartCom/2N® SmartCom PRO

For quick answer follow these orders:

1. Load configuration (if it is possible with SIM card log in), It will show important data (Serial number, Firmware version)
2. Go to tab "own AT commands"
3. To "AT command" row put command AT^SCERR?
4. Confirm by "Send"
5. Afterwards it will show the status of issue
6. Once it is done, please do print screen



7. Do print screen of sheet "General".



8. Right now please go to the website <https://support.2n.cz> and write a short notice of the issue.
9. In case of some difficulties with ports RS-232, RS-485/M-bus, do print screen of their lists and go to the page <https://support.2n.cz> .

More product information:

2N® SmartCom (Official Website 2N)

2N® SmartCom PRO (Official Website 2N)