

2N® IP Family - The unit reboots when the lock is activated

If the unit reboots after the lock activation, then check the following:

- If it is DC lock, then check the polarity of connected lock.
- Check whether lock parameters follow output values:
 - 2N® IP Force, 2N® IP Safety
 - Passive switch - NO and NC contacts, up to 30V/1A AC/DC
 - Active switch output - 9V up to 13V DC depending on power supply (PoE: 9V; adaptor: power supply voltage minus 1V), max 700mA
 - 2N® IP Vario
 - Passive switch - NO and NC contacts, up to 30V/1A AC/DC
 - Active switch output - 10V up to 14V DC depending on power supply (PoE: approx. 14V; adaptor: same voltage as power supply), max 700mA
 - 2N® IP UNI
 - Passive switch - NO and NC contacts, up to 30V/1A AC/DC
 - Active switch output - 8V up to 12V DC depending on power supply (PoE: 9V; adaptor: power supply voltage minus 2V), max 500mA
 - 2N® IP Verso
 - Passive switch - NO/NC contact, up to 30 V / 1 A AC/DC
 - Active switch output - 8 up to 12 V DC depending on power supply (PoE: 10 V; adaptor: power supply voltage minus 2 V), max 400 mA
 - 2N® IP Base
 - Passive switch - NO/NC contact, up to 30 V / 1 A AC/DC
 - Active switch output - 8 up to 12 V DC depending on power supply (PoE: 10 V; adaptor: power supply voltage minus 2 V), max 400 mA

More product information:
[Door & Security Intercoms \(Official Website 2N\)](#)